

## **SHADOW VALLEY**

### **PRO STAFF**

Jim Davis, *Managing Partner*  
Head Pro/Maumee

Jeff Harst, *Head Pro Central*

Justin Swiger, *Lisa Bialorucki,*

*John Mermer, Phil Urrutia,*

*Jeff Turner, AJ Szozda,*

*Caesar Balibrea, Casey Vens,*

*Paul Vrzal, Victor Watts, Tony*

*Jagodzinski & Stacy Jurich*

*Lane Bidlack, Fitness Trainer*

Shadow Valley has 2 locations to serve all your tennis & fitness needs. SVC has 8 indoor courts & 5 indoor courts at our Central location. There are also 13 outdoor courts and a complete state of the art fitness center & full service Pro Shop at our Maumee location.

Check out our website : [shadowvalleyclub.com](http://shadowvalleyclub.com) or call our Maumee location at 419/865-1141 or our Central Avenue location at 419/537-0001 for information regarding available membership types and current Adult & Junior tennis and fitness programs.

Dear SVC New Member:

Thank you for becoming familiar with the information in this brochure. It is for the benefit & safety of all members and their guests while participating in activities at the Club. If you have questions concerning the policies please direct them to any of our staff members.

Above all, enjoy your time at the Club...where we hope to serve all your tennis & fitness needs.

## **POLICIES & PROCEDURES**



**Shadow Valley**  
**1661 S. Holland-Sylvania**  
**Maumee, Ohio 43537**  
**419/865-1141**

**Shadow Valley**  
**At Central**  
**5400 W. Central**  
**Toledo, Ohio 43615**  
**419/537-0001**

svtc@buckeye-express.com

# **CLUB INFORMATION**

**CHECK IN:** All members and guest must register at the front desk prior to using the courts or fitness center.

**PAYMENT:** Shadow Valley does accept cash, checks, MasterCard & Visa. House accounts are also available for members. However, all new members **must fill out EFT forms** for monthly billing. All questions regarding member accounts should be directed to the Business Office at our Maumee location.

## **INJURY, THEFT & DAMAGES:**

Shadow Valley & Shadow Valley at Central are not responsible for injury, lost or stolen property or damage to personal property.

**GUEST POLICY:** There is no limit to the number of guests a member may bring to the club. However a guest may only visit the club 3 times in a 12 month period. Guests must register at the front desk when they arrive. Members are responsible for any unpaid fees incurred by their guest. Guest fee is \$5.00. An out-of-town guest living more than 50 miles away will have their guest fees waived

**LIQUOR POLICY:** SVC at Maumee liquor license only allows alcoholic beverages purchased on site to be consumed at the Club. Any type of liquor brought onto the premises is in direct violation of this law. A member may be subject to immediate suspension of their membership if this occurs.

## **TOWEL SERVICE:**

Towels are available for \$2.00 at both of our locations.

**LOCKER RENTAL:** Lockers are available for rental by our members on a yearly basis. In order to get a locker assignment see the front desk staff. You must provide your own lock. Billing is done in September for the year. Lockers may be rented at any time and thus will be billed accordingly.

**CHILD CARE:** Child care is available only at our Maumee location. There is NO CHARGE for Gold Members. All other members must pay \$2.00 per hour per child. You must be on the premises to have your child in the child care area. As a courtesy we ask that you not bring a sick child to the club. All children under age 9 must be under the supervision of our child care staff. Please check the posted hours for child care availability.

**COURT FEES:** Gold members have unlimited WALK ON privileges 12 months a year. All reserved court time including PCT is billed monthly.

Silver & Indoor Only Members will be charged the court fees that are posted at each site.

**PRIVATE PARTIES:** The Clubs are available for private tennis parties and may be booked by talking with the Manager at either of our locations.

**DUES & FEES:** All membership fees are subject to current Ohio sales tax and are billed the last day of the month for the upcoming month. Membership fees are non-refundable. All memberships are continuous until we receive **written notification** of a cancellation. Written notification must be received before the 20th of the month you wish your membership to be cancelled. You are responsible for any and all fees owed until that date. Memberships may be placed on hold for up to a year if a member becomes ill or is injured. There is a 3 month minimum hold & this is a one time only privilege. Shadow Valley does reserve the right to suspend or terminate membership for inappropriate behavior or non-payment.

**PROPER ATTIRE:** Proper tennis attire is required. Street clothes, black soled shoes or shoes not designed for tennis are not allowed on the courts. Shirts and shoes are required at all times.

**CANCELLATION POLICY:** All cancellations must be made 12 hours prior to the scheduled program or you will be billed for that event.

