

Dear Shadow Valley Member  
or Guest:

Thank you for your loyalty and/ or  
interest in Shadow Valley  
Tennis & Fitness Club. Becoming  
familiar with the information in  
this brochure is for the  
benefit and safety of all, while  
participating in activities or  
spectating.

If you have questions concerning  
the policies please direct them to  
our staff members. If you would  
like assistance with membership,  
or any of our adult or junior  
programs, our staff would be  
happy to help you. Please see the  
corresponding brochures for more  
information.

For those who are beginning in a  
Tennis 101 program, welcome to  
tennis! We hope you enjoy your  
journey and our facilities. Our  
staff is dedicated to helping you  
improve your game and  
transitioning you into the  
appropriate program, upon  
completion of Tennis 101-103.

Above all, enjoy your time at  
Shadow Valley... where our goal  
is to serve all your tennis and  
fitness needs.

## **SHADOW VALLEY**

### **PRO STAFF**

Jim Davis, USPTA Master Professional

*Justin Swiger, Head Pro*

Cesar Balibrea,

Tim Thornton

AJ Szozda

Mady Arquette

Julie Britton

### **Shadow Valley Tennis & Fitness**

serves all your tennis and fitness needs.

We have 8 indoor courts, 8 outdoor hard  
courts, 3 Har Tru courts, fitness center,  
yoga room, pro shop, and lounge/ bar area.

Adult and Junior programs are offered for  
all levels of play. Please see our program  
guides for more information, or contact us  
with any questions.

Jenn Walton  
jennwaltonsvc@gmail.com

Julie Britton  
juliebrittonsvc@gmail.com

**SHADOW VALLEY  
TENNIS AND FITNESS  
CLUB**

## **POLICIES and PROCEDURES**



1661 S. Holland-Sylvania Rd.  
Maumee, OH 43537  
(419)865-1141

Jenn Walton  
jennwaltonsvc@gmail.com

Julie Britton  
juliebrittonsvc@gmail.com

**CHECK IN:** All members and guests must register at the front desk prior to using the courts or fitness center.

**PAYMENT:** Shadow Valley accepts cash, checks, MasterCard, and Visa. House accounts are also available for members. All new members **must provide bank account or credit card account information** for monthly billing. All questions regarding member accounts should be directed to management.

**GUEST POLICY:** There is no limit to the number of guests a member may bring to the club. However, the same guest may only visit the club 3 times within a 12 month period, from September to September. Guests must register at the front desk when they arrive. Members are responsible for any unpaid fees incurred by their guest. Guest fees are \$5, in addition to court time. An out-of-town guest living more than 50 miles away will have their guest fees waived.

**COURT FEES:** Gold members have WALK ON privileges year round, up to 3 times per week. Unlimited walk-on court time can be purchased for an additional fee. All reserved court time including PCT is billed monthly. Non-Gold members will be charged court fees.

**INJURY, THEFT & DAMAGES:** Shadow Valley is not responsible for injury, lost or stolen property, or damage to personal property.

**LIQUOR POLICY:** SVC at Maumee liquor license only allows alcoholic beverages purchased on site to be consumed at the Club. Any type of liquor brought onto the premises is in direct violation of this law. A member may be subject to immediate suspension of their membership if this occurs. Glass bottles are not permitted on the courts.

**LOCKER RENTAL:** Lockers are available for rental by our members on a yearly basis. To reserve a locker see the front desk staff. Lockers may be used temporarily at each visit, but must be emptied before leaving the club if not paying for a rental. The member or guest should bring their own lock. Lockers are billed every September.

**PRIVATE PARTIES:** The Club and bar is available for private tennis parties and may be booked by talking with the Manager.

**DUES & FEES:** All membership fees are subject to current Ohio sales tax and are billed the first of each month.

Membership fees are non-refundable. All memberships are continuous until we receive ***written notification*** of a cancellation. Written notification must be received before the 15th of the month prior to the month you wish your membership to be terminated. You are responsible for any and all fees owed through that date. Memberships may be placed on hold for up to a year if a member becomes ill or is injured. There is a three month minimum hold and is a one time only privilege. Shadow Valley does reserve the right to suspend or terminate membership for inappropriate behavior or non-payment.

**PROPER ATTIRE:** Proper tennis attire is required. Street clothes, black soled shoes or shoes not designed for tennis are not allowed on the courts. Shirts and proper shoes are required at all times.

**CANCELLATION POLICY:** All cancellations must be made at least **12 hours** prior to the scheduled program or you will be billed for that event.

*As always, thank you for your support of Shadow Valley Tennis Club!*



**FOLLOW US ON FACEBOOK!**